WE VALUE YOUR OPINION



We strive to serve you courteously and efficiently. We would like to know if we are succeeding and how we might do better. Please take a minute to complete this questionnaire and drop it in the Comment Box. Or you may complete it online:

http://vcpublicworks.org

Jeff Pratt, Director **Public Works Agency**

A]WUY U 6fck b, Director

DK 5 K ater & Sanitation Department

1.	Date: _	
	Time of	f visit:

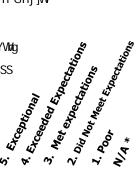
2. Purpose of today's visit:

FYMnNnJb[#Gc`]X'K UghY 6]``]b['UbX'7i ghca Yf'GYfj]W

K UhYf Ei U]hm 8Yj Y`cda Ybh'Dfc'YVMg

Ch\Yf'SSSSSSSSSSS

3. Please rate our customer service using the following rating scale:



Courtesy/Professionalism

Completeness/Accuracy

Timeliness

Accessibility

* Not Applicable

Please turn card over for a few more questions. Thank you.

4.	How long did you wait before being	
	helped? minutes	
	How long did our staff member assist	
	you? minutes	
_		
5.	Do you have any suggestions to improve our services?	
	improve our services.	
6.	If a member of our staff was especially helpful, please let us know so that we may show our appreciation.	
	Staff Member's Name:	
Comments:		
7	Would you like us to contact you	
7.	Would you like us to contact you regarding your comments?	
7.		
	regarding your comments?	
Na	regarding your comments? Yes No	
Na:	regarding your comments? Yes No me: one:	
Na:	regarding your comments? Yes No	